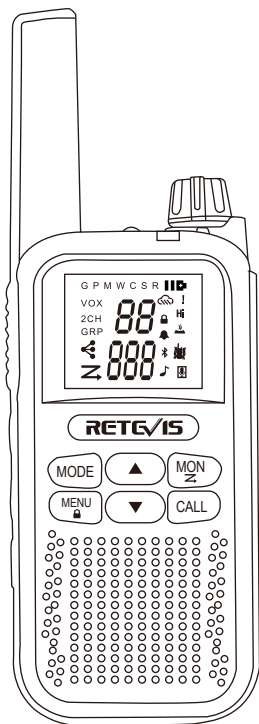


RETEVIS



RA19

User Manual

Bluetooth walkie talkie

Thank you for using our company's wireless communication equipment, please read the operating instructions carefully before usebook. Operation precautions.

For downloading further resources:
Brochures, Software/Firmware, Manual etc, Pls contact your direct reseller first OR go to website retevis.com and check "support" in the each product link to download it.

Antenna

Do not use portable walkie-talkies with damaged antennas. If the damaged antenna comes into contact with your skin, it will cause mild burns.

Battery

If some conductive material on your body comes into contact with the exposed battery terminals, it will cause damage to your property and cause personal injury such as burns. These conductive materials include jewelry, keys or bead necklaces, which can form a circuit with the battery (cause a short circuit) and rapidly heat up and cause burns. Be cautious when handling charged batteries, especially when you put them in your pockets, purses, or other containers with metal objects.

Unpacking and checking device

Please take the walkie-talkie out of the box carefully. We recommend that you confirm whether the packaging contains the items listed in the table below before discarding packaging materials. If any items are lost or damaged during delivery, please contact the dealer immediately.

Package Contents

Serial number	Package Contents	Quantity
1	Walkie Talkie	1
2	Rechargeable Li-on battery	1
3	Battery cover	1
4	Back clip	1
5	USB split charger	1
6	Charging cable	1
7	Cowhide box	1
8	Bluetooth headset	1
9	Manual	1

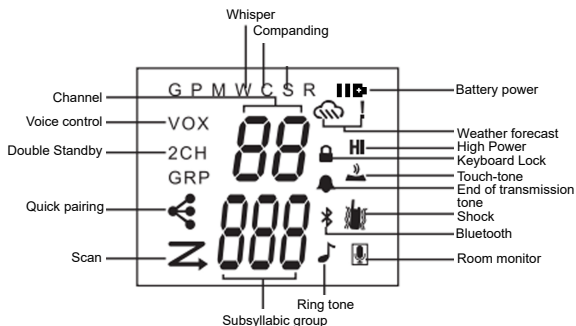
Contents

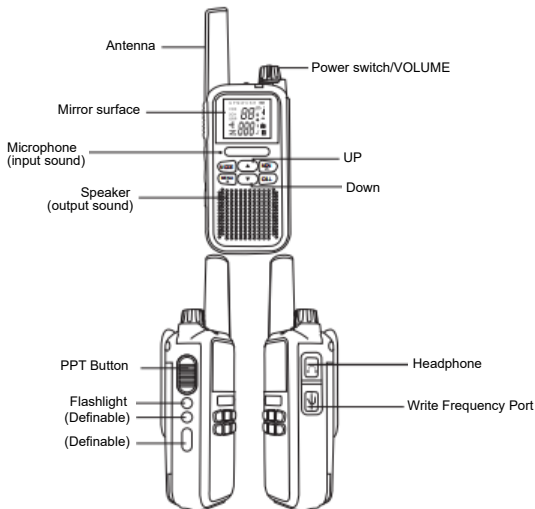
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Features and specifications

- 1.155 Subcodes
2. Easy pairing
3. Bluetooth headset intercom
4. Vibration reminder
5. Room monitoring
- 6.LED flashlight
- 7.10 kinds of optional call prompt tone prompt
8. Segmented LED display
- 9.USB charging
10. Channel monitoring
11. Dual channel monitoring
- 12.Keyboard lock

Familiar with walkie-talkie





Install the battery

Each walkie-talkie can use the random lithium battery pack, or nickel-metal hydride rechargeable battery pack or three A alkaline batteries, and it will sound a beep when the battery is low, and the battery icon and red indicator light will flash.

1. When the back of the walkie-talkie faces you, push the battery lock button backward and lift it up to remove the battery pack.
2. When installing the battery, insert the lithium battery pack into the battery slot, press the battery down, and install it in place when you hear a "click" sound.
3. When using Ni-MH rechargeable battery pack or three A alkaline batteries, please use the battery cover. Walkie-talkie battery meter

The number of power bars (0-3) on the displayed radio battery icon indicates the remaining battery power. When the walkie-talkie battery meter shows a grid on the right, the walkie-talkie has about 30% power left. When the battery icon flashes and indicates that the battery is low, it needs to be charged in time.

Battery capacity maintenance

When not in use, charge the battery every 3 months, and remove the battery from the walkie-talkie when storing.

Store the battery in a place with a temperature between -20°C and 35°C and low humidity. Avoid moisture and corrosive materials. Using the micro USB charger USB split charger allows you to charge the lithium battery pack.

1. Turn off the power of the walkie-talkie before starting charging.
2. Insert the micro USB cable into the USB split charger, insert the lithium battery or the walkie-talkie with the battery into the corresponding slot of the charger, the red light turns on to start charging, when the green light turns on, it means the battery is full, please take it Lower the battery. You can also directly plug the micro USB cable into the USB charging port on the walkie-talkie. Connect the other end of the micro USB charger to the corresponding charging adapter.

Turn on and off the walkie-talkie

To turn on the radio, turn the knob clockwise. To turn off the radio, turn the knob counterclockwise.

Setting the volume

To increase the volume, turn the knob clockwise. To lower the volume, turn the knob counterclockwise. Do not let the walkie-talkie close to your ears. If the volume setting is not appropriate, it may damage your hearing.






Send and Receive

All walkie-talkies in your group must be set to the same channel and subcode to communicate.

1. Take the walkie-talkie 2-3 cm away from your mouth.
2. Press and hold the PTT button, speak into the microphone, and the machine indicator will light up in red.
3. Release the PTT button to answer the call, and the green light of the walkie talkie will light up.






Select channel

Channel refers to the frequency used by the walkie-talkie for transmission.






1. Press the  button until the  icon is displayed, Channel number starts to flash.
2. Press  or  to change the channel. Long pressing these buttons will quickly scroll through the channels.
3. Press the PTT button to save and exit the menu, or press the  menu to continue setting.

Select subcode

The subcode can minimize interference by preventing transmission from unknown sources. Your walkie-talkie has 155 sub codes. To set the code of the channel, do the following







1. Press the  button until the  icon is displayed, Subcode number starts to flash.
2. Press  or  to select the code. You can press and hold this button to speed up scrolling through the code.
3. Press the PTT button to save and exit the menu, or press the  to continue setting.

Set the squelch level

1. Press the  button until the  icon is displayed, squelch level number starts to flash.
 2. Press  or  to select the level.
- Press the PTT button to save and exit the menu, or press the  to continue setting.





Set Transmission Call Alert Tone

Your walkie-talkie can transmit different call prompts to other walkie-talkies in your group. Your walkie-talkie has 10 call prompt tones for you to choose. To set the call alert tone, do the following:

1. Press the  button until the  and  icon is displayed, Call alert tone code starts to flash.
2. Press  or  to change and listen to the call alert tone
3. Press the PTT button to save and exit the menu, or press the  to continue setting.





In order to transmit your call alert tone to other walkie-talkies, please set the same channel and sub-code on your walkie-talkie, and then press the call alert tone.

Voice control level selection

1. Press the  button until the VOX icon is displayed. VOX sensitivity level code(OFF, 01-09) starts to flash.
2. Press  or  to change the sensitivity level.
3. Press the PTT button to save and exit the menu, or press the  to continue setting.






Dual channel monitoring settings

Allows you to alternately scan the current channel and another channel.

1. Press the  until the 2CH icon is displayed, and the current setting will flash.
2. Press  or  to change the channel for dual watch.
3. Press the PTT button to save and exit the menu, or press the  to continue setting.


After setting the dual standby channel, the screen will alternately display the main channel and dual-channel monitor channel during standby.

Key tone switch settings

1. Press the  until the  icon is displayed, The current setting will flash.
2. Press  or  to change the tone on or off
3. Press the PTT button to save and exit the menu, or press the  to continue setting.


Side button function


1. function description

- a. Short this button to switch the LED flashlight switch.
- b. Long press the button to switch the vibration function switch. When the vibration function is turned on, the  icon is displayed, and the vibration is triggered when the call is answered for 3 seconds. If there is no operation within

30 seconds after the previous call, it will be triggered again when calling again.


2. function description

a. Short press the button to enter the easy pairing state, and the  icon is displayed. See the easy pairing function for details.

b. Long press the button to enter the Bluetooth pairing state, and the  icon is displayed. See the description of Bluetooth pairing function for details.

3. functions description

a. Short press the button, the machine enters the emergency alarm state, press PTT to exit the alarm state. If it is a remote alarm, when the alarm sounds, the red indicator light is on, and the alarm sound will be transmitted to the receiving group (Note: The receiving group must be on the same channel as you and have the same channel settings). If it is a local alarm, only the unit can sound the alarm.


b. Long press the button, the transmission end prompt sound switch is switched, and the  icon is displayed when the function is turned on, and the walkie-talkie can be set to transmit a unique prompt sound after the transmission is completed. This is like saying "Roger" or "Over" to let others know that you have finished the call.

Description of Easy pairing function:


The easy pairing function allows a group of walkie-talkie users to quickly and simultaneously program all their walkie-talkies to the same channel and sub-code settings.

Any walkie-talkie in the group can be designated as a "leader walkie-talkie", and its channel and sub-code settings are transmitted to all other walkie-talkies (member walkie-talkies) in the group for copying.

Choose any walkie-talkie as the "leader walkie-talkie". On this walkie-talkie, program the channel and subcode to copy the combination of channel and subcode to all other "member walkie-talkies";


2. Press the pairing button on the member walkie-talkie, you will see the  icon flashing on the display. This confirms that the radio is in easy pairing mode and is waiting to receive the channel and subcode settings from the leader radio.

3. Groups containing many walkie-talkies should have all users perform this step at the same time, so that all walkie-talkies can be programmed at the same time, and all member walkie-talkies will remain in this mode for 2 minutes.

4. On the leader walkie-talkie, press the pairing button once, the  icon flashes on the display, and then press the button again. The red indicator light is on, the leader walkie-talkie starts to transmit settings to the member walkie-talkie, the red light is off, and the transmission is complete.

Description of Bluetooth pairing function

(this function can only be used on devices with Bluetooth function).

The machine enters the  mode display, the blue light flashes, and the machine enters the pairing state.



1. Turn the Bluetooth headset switch to ON, the Bluetooth headset prompts to turn on, the blue light and red light flash alternately, and the Bluetooth headset enters the pairing state.

2. After the pairing is successful, the blue light of the machine stops flashing, and the indicator light of the Bluetooth headset stops flashing.



3. You can start the radio transmission by short pressing the button on the Bluetooth headset, and then press the button on the Bluetooth headset again to stop transmitting and be in the receiving mode.



(Note: After the pairing is successful, you need to wait about 20 seconds to start the transmission for the first time, and there is no need to wait in the subsequent.)


Keyboard key function



1. Press  button shortly to switch "RoomMonitor" function on/off, when "RoomMonitor" is turned on, the  icon is displayed


2. Press the channel mode and NOAA modelongerto switch (Only for the US version).

3. Press  button shortly to enter the menu. However, press the keyboard to lock/unlock, when the keyboard is locked, the  icon will appear.



4. Press the  or  button to change the parameter setting.




5. Press  button for longer to turn on "Monitor".



6. Press  button shortly to enter "Scan", searching all channels. Once you turn "Scan" on, the  icon will display. Or else, Press any button (except the up/down button) to exit scanning.

7. Press  button short to send the call tone, However, press the button longer to quickly enter the call tone selection menu.

NOAA mode

Long press the button  to enter the NOAA mode, and the  icon will display.

1. In NOAA mode, press the  button to enter the NOAA channel selection, press  or  to change the channel.

2. Press the  button to enter the NOAA emergency state switch setting. When the function is turned on, the  ! icon is displayed. After the change function is turned on, when the 1050HZ audio signal is received, the machine will forcibly switch to NOAA mode and emit an alarm sound. Press other buttons to cancel the alarm and receive the information from NOAA normally.

Note : You can find companding, whisper and more features in the software

Frequency table

Serial number	Frequency	Sub audio	Power
1	462.5625	OFF	2W
2	462.5875	OFF	2W
3	462.6125	OFF	2W
4	462.6375	OFF	2W
5	462.6625	OFF	2W
6	462.6875	OFF	2W
7	462.7125	OFF	2W
8	467.5625	OFF	0.5W
9	467.5875	OFF	0.5W
10	467.6125	OFF	0.5W
11	467.6375	OFF	0.5W
12	467.6625	OFF	0.5W
13	467.6875	OFF	0.5W
14	467.7125	OFF	0.5W
15	462.5500	OFF	2W
16	462.5750	OFF	2W
17	462.6000	OFF	2W
18	462.6250	OFF	2W
19	462.6500	OFF	2W
20	462.6750	OFF	2W
21	462.7000	OFF	2W
22	462.7250	OFF	2W

NOAA	
Serial number	Frequency
1	162.5500
2	162.4000
3	162.4750
4	162.4250
5	162.4500
6	162.5000
7	162.5250
8	161.6500
9	161.7750
10	161.7500
11	162.0000

RF ENERGY EXPOSURE AND PRODUCT SAFETY GUIDE FOR PORTABLE TWO-WAY RADIOS



ATTENTION!

Before using this radio, read this guide which contains important operating instructions for safe usage and rf energy awareness and control for compliance with applicable standards and regulations.

This two-way radio uses electromagnetic energy in the radio frequency (RF) spectrum to provide communications between two or more users over a distance. RF energy, which when used improperly, can cause biological damage. All Retevis two-way radios are designed, manufactured, and tested to ensure they meet government-established RF exposure levels. In addition, manufacturers also recommend specific operating instructions to users of two-way radios. These instructions are important because they inform users about RF energy exposure and provide simple procedures on how to control it. Please refer to the following websites for more information on what RF energy exposure is and how to control your exposure to assure compliance with established RF exposure limits: <http://www.who.int/en/>

Local Government Regulations

When two-way radios are used as a consequence of employment, the Local Government Regulations requires users to be fully aware of and able to control their exposure to meet occupational requirements. Exposure awareness can be facilitated by the use of a product label directing users to specific user awareness information. Your Retevis two-way radio has a RF Exposure Product Label. Also, your Retevis user manual, or separate safety booklet includes information and operating instructions required to control your RF exposure and to satisfy compliance requirements.

Radio License

Governments keep the radios in classification, business two-way radios operate on radio frequencies that are regulated by the local radio management departments (FCC, ISED, OFCOM, ANFR, BFTK, Bundesnetzagentur...). To transmit on these frequencies, you are required to have a license issued by them. The detailed classification and the use of your two radios, please contact the local government radio management departments. Use of this radio outside the country where it was intended to be distributed is subject to government regulations and may be prohibited.

Unauthorized modification and adjustment

Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority granted by the local government radio management departments to operate this radio and should not be made. To comply with the corresponding requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services.

Replacement of any transmitter component (crystal, semiconductor, etc.) not authorized by the local government radio management departments equipment authorization for this radio could violate the rules.

FCC Requirements:

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference. (Licensed radios are applicable);

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (Other devices are applicable)

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE:

•This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

•This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CE Requirements:

•(Simple EU declaration of conformity) Shenzhen Retevis Technology Co., Ltd. declares that the radio equipment type is in compliance with the essential requirements and other relevant provisions of RED Directive 2014/53/EU and the ROHS Directive 2011/65/EU and the WEEE Directive 2012/19/EU; the full text of the EU declaration of conformity is available at the following internet address: www.retevis.com.

•Restriction Information

This product can be used in EU countries and regions, including: Belgium (BE), Bulgaria (BG), Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia

(EE), Ireland (IE), Greece (EL), Spain (ES), France (FR), Croatia (HR), Italy (IT), Cyprus (CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SI), Slovakia (SK), Finland (FI), Sweden (SE) and United Kingdom (UK). For the warning information of the frequency restriction, please refer to the package or manual section.

•Disposal

The crossed-out wheeled-bin symbol on your product, literature, or packaging reminds you that in the European Union, all electrical and electronic products, batteries, and accumulators (rechargeable batteries) must be taken to designated collection locations at the end of their working life. Do not dispose of these products as unsorted municipal waste. Dispose of them according to the laws in your area.



IC Requirements:

Licence-exempt radio apparatus

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Information

•DO NOT operate the radio without a proper antenna attached, as this may damage the radio and may also cause you to exceed RF exposure limits. A proper antenna is the antenna supplied with this radio by the manufacturer or an antenna specifically authorized by the manufacturer for use with this radio, and the antenna gain shall not exceed the specified gain by the manufacturer declared.

•DO NOT transmit for more than 50% of total radio use time, more than 50% of the time can cause RF exposure compliance requirements to be exceeded.

•During transmissions, your radio generates RF energy that can possibly cause interference with other devices or systems. To avoid such interference, turn off the radio in areas where signs are posted to do so.

•DO NOT operate the transmitter in areas that are sensitive to electromagnetic radiation such as hospitals, aircraft, and blasting sites.

•Portable Device, this transmitter may operate with the antenna(s) documented in this filing in Push-to-Talk and body-worn configurations. RF exposure compliance is limited to the specific belt-clip and accessory configurations as documented in this filing and the separation distance between user and the device or its antenna shall be at least 2.5 cm.

- Mobile Device, during operation, the separation distance between user and the antenna subjects to actual regulations, this separation distance will ensure that there is sufficient distance from a properly installed externally-mounted antenna to satisfy the RF exposure requirements.

- Occupational/Controlled Radio, this radio is designed for and classified as "Occupational/Controlled Use Only", meaning it must be used only during the course of employment by individuals aware of the hazards, and the ways to minimize such hazards; NOT intended for use in a General population/uncontrolled environment.

- General population/uncontrolled Radio, this radio is designed for and classified as "General population/uncontrolled Use".

RF Exposure Compliance and Control Guidelines and Operating Instructions

To control your exposure and ensure compliance with the occupational/controlled environment exposure limits, always adhere to the following procedures.

Guidelines:

- User awareness instructions should accompany the device when transferred to other users.
- Do not use this device if the operational requirements described herein are not met.

Operating Instructions:

- Transmit no more than the rated duty factor of 50% of the time. To Transmit (Talk), push the Push to Talk (PTT) button. To receive calls (listen), release the PTT button. Transmitting 50% of the time, or less, is important because the radio generates measurable RF energy exposure only when transmitting in terms of measuring for standards compliance.
- Transmit only when people outside the vehicle are at least the recommended minimum lateral distance away from a properly installed according to installation instructions, externally mounted antenna.
- When operating in front of the face, worn on the body, always place the radio in a Retevis approved clip, holder, holster, case, or body harness for this product. Using approved body-worn accessories is important because the use of Non-Retevis approved accessories may result in exposure levels, which exceed the IEEE/ICNIRP RF exposure limits.

Hand-held Mode

- Hold the radio in a vertical position with the microphone (and other parts of the radio including the antenna) at least 2.5 cm (one inch) away from the nose or lips. The antenna should be kept away from the eyes. Keeping the radio at a proper distance is important as RF exposure decreases with increasing distance from the antenna.



Phone Mode

- When placing or receiving a phone call, hold your radio product as you would a wireless telephone. Speak directly into the microphone.

Electromagnetic Interference/Compatibility

NOTE: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed, or otherwise configured for electromagnetic compatibility

Avoid Choking Hazard



Small Parts. Not for children under 3 years.

Turn off your radio power in the following conditions:



WARNING

- Turn off your radio before removing (installing) a battery or accessory or when charging battery.
- Turn off your radio when you are in a potentially hazardous environments: Near electrical blasting caps, in a blasting area, in explosive atmospheres (flammable gas, dust particles, metallic powders, grain powders, etc.).
- Turn off your radio while taking on fuel or while parked at gasoline service stations.
- To avoid electromagnetic interference and/or compatibility conflicts
- Turn off your radio in any facility where posted notices instruct you to do so, hospitals or health care facilities (Pacemakers, Hearing Aids and Other Medical Devices) may be using equipment that is sensitive to external RF energy.
- Turn off your radio when on board an aircraft. Any use of a radio must be in accordance with applicable regulations per airline crew instructions.

Protect your hearing:



WARNING

- Use the lowest volume necessary to do your job.
 - Turn up the volume only if you are in noisy surroundings.
 - Turn down the volume before adding headset or earpiece.
 - Limit the amount of time you use headsets or earpieces at high volume.
 - When using the radio without a headset or earpiece, do not place the radio's speaker directly against your ear
 - Use careful with the earphone maybe possible excessive sound pressure from earphones and headphones can cause hearing loss
- Note:** Exposure to loud noises from any source for extended periods of time may temporarily or permanently affect your hearing. The louder the radio's volume, the less time is required before your hearing could be affected. Hearing damage from loud noise is sometimes undetectable at first and can have a cumulative effect.



Avoid Burns



WARNING

Antennas

- Do not use any portable radio that has a damaged antenna. If a damaged antenna comes into contact with the skin when the radio is in use, a minor burn can result.

Batteries (If appropriate)

- When the conductive material such as jewelry, keys or chains touch exposed terminals of the batteries, may complete an electrical circuit (short circuit the battery) and become hot to cause bodily injury such as burns. Exercise care in handling any battery, particularly when placing it inside a pocket, purse or other container with metal objects

Long transmission

•When the transceiver is used for long transmissions, the radiator and chassis will become hot.

Safety Operation



Forbid

•Do not use charger outdoors or in moist environments, use only in dry locations/conditions.

WARNING •Do not disassemble the charger, that may result in risk of electrical shock or fire.

•Do not operate the charger if it has been broken or damaged in any way.

•Do not place a portable radio in the area over an air bag or in the air bag deployment area. The radio may be propelled with great force and cause serious injury to occupants of the vehicle when the air bag inflates.

To reduce risk

•Pull by the plug rather than the cord when disconnecting the charger.

•Unplug the charger from the AC outlet before attempting any maintenance or cleaning.

•Contact Retevis for assistance regarding repairs and service.

•The adapter shall be installed near the equipment and shall be easily accessible

Approved Accessories



•Contact Retevis for assistance regarding repairs and service.

•The adapter shall be installed near the equipment and shall be easily accessible

WARNING •This radio meets the RF exposure guidelines when used with the Retevis accessories supplied or designated for the product. Use of other accessories may not ensure compliance with the RF exposure guidelines and may violate regulations.

•For a list of Retevis-approved accessories for your radio model, visit the following website: <http://www.Retevis.com>

Guarantee

Model Number: _____

Serial Number: _____

Purchasing Date: _____

Dealer: _____ Telephone: _____

User's Name: _____ Telephone: _____

Country: _____ Address: _____

Post Code: _____ Email: _____

Remarks:

1. This guarantee card should be kept by the user, no replacement if lost.
2. Most new products carry a two-year manufacturer's warranty from the date of purchase.
Further details, pls read <http://www.retevis.com/after-sale/>
3. The user can get warranty and after-sales service as below:
 - Contact the seller where you buy.
 - Products Repaired by Our Local Repair Center
4. For warranty service, you will need to provide a receipt proof of purchase from the actual seller for verification

Exclusions from Warranty Coverage:

1. To any product damaged by accident.
2. In the event of misuse or abuse of the product or as a result of unauthorized alterations or repairs.
3. If the serial number has been altered, defaced, or removed.



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MADE IN CHINA