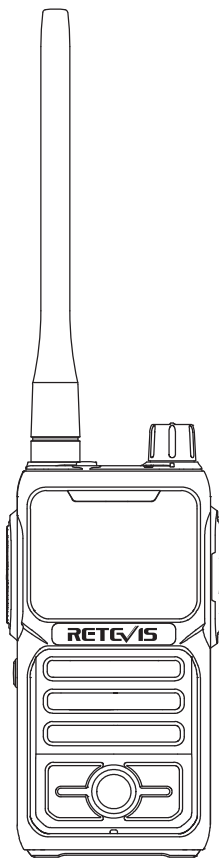


RETAVIS



RB17P

Two Way Radio
User's Manual

For downloading further resources:
Brochures, Software/Firmware, Manual etc, Pls contact
your direct reseller first OR go to website retevis.com and
check "support" in the each product link to download it.

Directory

Unpack and check the device.....	1
Accessories.....	1
Charging battery.....	1
About Radio.....	1
The parts of radio.....	2
LCD Display.....	3
Basic Operations.....	3
Functions and Operation.....	3
Battery.....	4
NOAA function.....	4
Squelch level.....	4
CTCSS/DCS.....	4
Switch working channel.....	5
CTCSS Table.....	5
CDCSS Standard Table.....	6
Frequency Table.....	7

Unpack and check the device

Please take the walkie-talkie out of package carefully. We recommend that check all the accessories as the below table list before you discard the package. If you find any accessory is missing or damaged, please contact your local seller.

Accessories

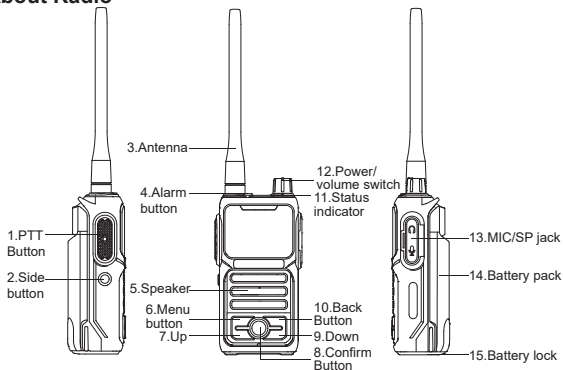
Item	Quantity
Antenna	1
Sling	1
Belt Clip	1
Charger	1
Battery	1
Manual	1

Charging battery

Please use the specified charger to charge the battery: the indicator light of the charger can show the charging status.

Charging status	Indicator Show
Battery charging mode	The Red Light is on
Full battery	The Green Light is on

About Radio



The parts of radio

1.PTT Button:

A: Press PTT can talk

2.Side button

A: Set as the CTCSS/DCS menu: Short press will switch: OFF -> CTCSS -> DCS N -> DCS I -> OFF

B: Short press activate the function you set.Optional Function: scan, vox, sub-channel transmit, NOAA, Monitor(Cancel squelch);

C: Long press activate Monitor Function (Cancel squelch)

3.Antenna

A: Receive and transmit signal

4.Alarm button

A:In standby state, press this top Alarm button to activate Alarm.Alarm option: (local or local+ remote)

B: When alarm is on. No key operation will work.After sending the alarm bell for 20s, standby 10s and repeat again and again.

C: Press PTT button exit the alarm

5.Speaker

A: Output Audio

6.Menu button

A: Press will into Menu setting

7.Up

A: In channel mode standby, switch scan direction in scan mode.

B: Long press to achieve quick rollover

8.Confirm Button

A: In menu operation, short press to confirm;

B: In standby, long press to open or close the keyboard lock.

9.Down

A: In channel mode standby, switch scan direction in scan mode.

B: Long press to achieve quick rollover

10.Back Button

A: Short press during menu operation to return to the previous level, short press during standby to switch the main frequency to A or B;

B: Long press to start scanning; Activate NOAA channel scan when NOAA is on. When NOAA is off or standby, press to activate radio scan.

11. Status indicator

A: The red light is on when transmitting, and the green light is on when receiving.

12. Power/volume switch

A: Turn on or off the walkie-talkie/ Adjust the volume of the walkie-talkie.

13. MIC/SP jack

A: It is used for external earphones.

14. Battery pack

A: Supply power for your walkie talkie

LCD Display

Sav1:4 		
CTC	N ~	
462.61250	003 H	
CTC	N ~	MAZN
462.63750	004 H	NOAA 04
MENU		A/B

No.	Icon	Describe
1	Save1:4	Save Mode 1: 4
2		KeyTone
3		Battery status
4	CTC	CTCSS/DCS
5	N	Narrow band
6	~	Companding function
7	462.61250	A band working frequency
8	003 / 004	Current Channel Number
9	H	High power
10	MAIN	Current working Channel
11	462.63750	B band working frequency
6	NOAA	NOAA
7		Keypad Lockout
8	MENU	Menu
9	A / B	A/B band switch

Basic Operations

1.Power On:

A: When the radio is off, turn the power/volume switch knob clockwise to power on the walkie-talkie.

2.Power off:

A: In the power-on state, turn the power/volume switch knob counterclockwise to power off.

3.Adjust the volume

A: When turned on, turn the power/volume switch knob clockwise to increase the volume; turn the power/volume switch knob counterclockwise to decrease the volume.

Functions and Operation

A: In standby, Press  button into menu; LCD display shows menu introduction and settings.

B: Press  /  button choose the menu you want, press  to confirm into setting

C: Press  /  button to choose the setting you want, press  to confirm your setting.

D: Press  button to exit the menu.

Battery

A: When the battery is fully charged, the green battery icon will be displayed on the upper right corner of the LCD display

B: When the battery is low, the battery is marked yellow.

C: When the battery is low power, the battery is marked with red; and the red flashed and voice prompts: "low power"

D: When the battery is about to run out, radio will automatically shut down. The LCD display will show: "please charge!" before shutting down.

NOAA function

A: When activating the NOAA, the squelch is also turn on. The state will be maintained for 300 seconds(5 minutes) to return back to Channel Mode.

B: In NOAA working mode, radio can't receive and transmit signal.

C: When the NOAA watch function is enabled: In both NOAA and channel mode, you need to receive 1050Hz signaling to enable NOAA reception, otherwise you cannot switch to NOAA mode

D: In NOAA and Channel mode dual watch duty: At 1050Hz, it will switch to the receiving state after the "beep, beep" tone is emitted.

Squelch level

A: This function can filter out incoming signals that are not strong enough to produce clear emissions to eliminate unwanted noise.

B: Squelch level 0~9 can be selected, under normal circumstances, the default setting is: 5;

users can set the appropriate squelch mode according to their needs.

CTCSS/DCS

You can set CTCSS/DCS. Select the CTCSS/DCS to encode or decode from the existing list.(For specific CTCSS/DCS value, please refer to the following CTCSS/DCS tables)

A: Decode: The walkie-talkie at the receiving end needs to decode the subtones sent by the walkie-talkie at the sending end. When the subtone set here matches the subtone from the sender, the speaker will be turned on and the voice will be output;

B: Encode: The radio at the transmitting end encodes the sub-tones before sending the voice and adds the code to the voice and sends it out through the carrier. The receiver will turn on the speaker and output the voice when it receives a match with the sub-tone set here.

Reset CH QT/DCS: This operation will be cancel all the preset CTCSS/DCS tones. (This has been start updated from firmware V1.31).

Switch working channel

The current working interface can be set to different frequencies of the A/B band, and the A/B band will be standby working when the dual watch function is turned on. Press key to switch between A/B. In the upper right corner of the current working frequency band, display.

1.Power saving mode

Enabling this function can make the walkie-talkie automatically enter the power-saving mode. The power-saving mode can extend the battery standby time, but it will also cause a delay in response time. The user can set the wake-up time ratio when the machine enters the power-saving mode. You can choose 1:4, 1:8, and off. The smaller the ratio, the more obvious the radio enters the power-saving mode. The default power-saving mode: Sav1 : 4

2.Key tone

Allow users to turn on and off the key tone through the menu. The icon is displayed  when it is turned on, and it is not displayed when it is turned off.

3.Companding function

This function is an audio companding function that can improve the signal-to-noise ratio of the received audio signal, make the subject's voice clearer and reduce background noise. Show  when turned on: No icon will be displayed when turned off.

4.Power selection

Allows the user to adjust the high/low of the radio transmission power through the menu. High power display: H, low power display: L.

5.Keyboard lock

Allow users to lock the keyboard through the menu. The keyboard lock screen displays . In the keyboard lock, except PTT and side keys, no other key operations can be performed; long press  to unlock and lock operations.

CTCSS Table

CTCSS No.	Frequency [Hz]	CTCSS No.	Frequency [Hz]	CTCSS No.	Frequency [Hz]	CTCSS No.	Frequency [Hz]
1	67.0	14	103.5	27	159.8	40	199.5
2	69.3	15	107.2	28	162.2	41	203.5
3	71.9	16	110.9	29	165.5	42	206.5
4	74.4	17	114.8	30	167.9	43	210.7
5	77.0	18	118.8	31	171.3	44	218.1
6	79.7	19	123.0	32	173.8	45	225.7
7	82.5	20	127.3	33	177.3	46	229.1
8	85.4	21	131.8	34	179.9	47	233.6
9	88.5	22	136.5	35	183.5	48	241.8
10	91.5	23	141.3	36	186.2	49	250.3
11	94.8	24	146.2	37	189.9	50	254.1
12	97.4	25	151.4	38	192.8		
13	100.0	26	156.7	39	196.6		

CDCSS Standard Table

CDCSS NO	Encode	Decode	CDCSS NO	Encode	Decode	CDCSS NO	Encode	Decode
1	D023N	D023I	29	D174N	D174I	57	D445N	D445I
2	D025N	D025I	30	D205N	D205I	58	D464N	D464N
3	D026N	D026I	31	D223N	D223I	59	D465N	D465N
4	D031N	D031I	32	D226N	D226I	60	D466N	D466I
5	D032N	D032I	33	D243N	D243I	61	D503N	D503I
6	D043N	D043I	34	D244N	D244I	62	D506N	D506I
7	D047N	D047I	35	D245N	D245I	63	D516N	D516I
8	D051N	D051I	36	D251N	D251I	64	D532N	D532I
9	D054N	D054I	37	D261N	D261I	65	D546N	D546I
10	D065N	D065I	38	D263N	D263I	66	D565N	D565I
11	D071N	D071I	39	D265N	D265I	67	D606N	D606I
12	D072N	D072I	40	D271N	D271I	68	D612N	D612I
13	D073N	D073I	41	D306N	D306I	69	D624N	D624I
14	D074N	D074I	42	D311N	D311I	70	D627N	D627I
15	D114N	D114I	43	D315N	D315I	71	D631N	D631I
16	D115N	D115I	44	D331N	D331I	72	D632N	D632I
17	D116N	D116I	45	D343N	D343I	73	D654N	D654I
18	D125N	D125I	46	D346N	D346I	74	D662N	D662I
19	D131N	D131I	47	D351N	D351I	75	D664N	D664I
20	D132N	D132I	48	D364N	D364I	76	D703N	D703I
21	D134N	D134I	49	D365N	D365I	77	D712N	D712I
22	D143N	D143I	50	D371N	D371I	78	D723N	D723I
23	D152N	D152I	51	D411N	D411I	79	D731N	D731N
24	D155N	D155I	52	D412N	D412I	80	D732N	D732N
25	D156N	D156I	53	D413N	D413I	81	D734N	D734I
26	D162N	D162I	54	D423N	D423I	82	D743N	D743I
27	D165N	D165I	55	D431N	D431I	83	D754N	D754I
28	D172N	D172I	56	D432N	D432I			

Frequency Table

Channel	RX	TX	GMRS		CTCSS/DCS
			Power	Bandwidth	
1	462.5625	462.5625	HIGH	20KHz	67.0
2	462.5875	462.5875	HIGH	20KHz	118.8
3	462.6125	462.6125	HIGH	20KHz	127.3
4	462.6375	462.6375	HIGH	20KHz	131.8
5	462.6625	462.6625	HIGH	20KHz	136.5
6	462.6875	462.6875	HIGH	20KHz	141.3
7	462.7125	462.7125	HIGH	20KHz	146.2
8	467.5625	467.5625	LOW	12.5KHz	D243N
9	467.5875	467.5875	LOW	12.5KHz	D032N
10	467.6125	467.6125	LOW	12.5KHz	D047N
11	467.6375	467.6375	LOW	12.5KHz	D051N
12	467.6625	467.6625	LOW	12.5KHz	D053N
13	467.6875	467.6875	LOW	12.5KHz	D065N
14	467.7125	467.7125	LOW	12.5KHz	D116N
15	462.5500	462.5500	HIGH	20KHz	123.0
16	462.5750	462.5750	HIGH	20KHz	D743I
17	462.6000	462.6000	HIGH	20KHz	D332I
18	462.6250	462.6250	HIGH	20KHz	127.3
19	462.6500	462.6500	HIGH	20KHz	D243I
20	462.6750	462.6750	HIGH	20KHz	D606N
21	462.7000	462.7000	HIGH	20KHz	D731I
22	462.7250	462.7250	HIGH	20KHz	136.5
23	462.5500	467.5500	HIGH	20KHz	136.5
24	462.5750	467.5750	HIGH	20KHz	136.5
25	462.6000	467.6000	HIGH	20KHz	136.5
26	462.6250	467.6250	HIGH	20KHz	136.5
27	462.6500	467.6500	HIGH	20KHz	136.5
28	462.6750	467.6750	HIGH	20KHz	136.5
29	462.7000	467.7000	HIGH	20KHz	136.5
30	462.7250	467.7250	HIGH	20KHz	136.5

RF ENERGY EXPOSURE AND PRODUCT SAFETY GUIDE FOR PORTABLE TWO-WAY RADIOS



ATTENTION!

Before using this radio, read this guide which contains important operating instructions for safe usage and rf energy awareness and control for compliance with applicable standards and regulations.

This two-way radio uses electromagnetic energy in the radio frequency (RF) spectrum to provide communications between two or more users over a distance. RF energy, which when used improperly, can cause biological damage.

All Retevis two-way radios are designed, manufactured, and tested to ensure they meet government-established RF exposure levels. In addition, manufacturers also recommend specific operating instructions to users of two-way radios. These instructions are important because they inform users about RF energy exposure and provide simple procedures on how to control it.

Please refer to the following websites for more information on what RF energy exposure is and how to control your exposure to assure compliance with established RF exposure limits: <http://www.who.int/en/>

Local Government Regulations

When two-way radios are used as a consequence of employment, the Local Government Regulations requires users to be fully aware of and able to control their exposure to meet occupational requirements. Exposure awareness can be facilitated by the use of a product label directing users to specific user awareness information. Your Retevis two-way radio has a RF Exposure Product Label. Also, your Retevis user manual, or separate safety booklet includes information and operating instructions required to control your RF exposure and to satisfy compliance requirements.

Radio License

Governments keep the radios in classification, business two-way radios operate on radio frequencies that are regulated by the local radio management departments (FCC, ISSED, OFCOM, ANFR, BFTK, Bundesnetzagentur...). To transmit on these frequencies, you are required to have a license issued by them. The detailed classification and the use of your two radios, please contact the local government radio management departments.

Use of this radio outside the country where it was intended to be distributed is subject to government regulations and may be prohibited.

Unauthorized modification and adjustment

Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority granted by the local government radio management departments to operate this radio and should not be made. To comply with the corresponding requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services.

Replacement of any transmitter component (crystal, semiconductor, etc.) not authorized by the local government radio management departments equipment authorization for this radio could violate the rules.

FCC Requirements:

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference. (Licensed radios are applicable);

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (Other devices are applicable)

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE:

•This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

•This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CE Requirements:

•(Simple EU declaration of conformity) Shenzhen Retevis Technology Co., Ltd. declares that the radio equipment type is in compliance with the essential requirements and other relevant provisions of RED Directive 2014/53/EU and the ROHS Directive 2011/65/EU and the WEEE Directive 2012/19/EU; the full text of the EU declaration of conformity is available at the following internet address: www.retevis.com.

•Restriction Information

This product can be used in EU countries and regions, including: Belgium (BE), Bulgaria (BG), Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia

(EE), Ireland (IE), Greece (EL), Spain (ES), France (FR), Croatia (HR), Italy (IT), Cyprus (CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SI), Slovakia (SK), Finland (FI), Sweden (SE) and United Kingdom (UK). For the warning information of the frequency restriction, please refer to the package or manual section.

•Disposal

The crossed-out wheeled-bin symbol on your product, literature, or packaging reminds you that in the European Union, all electrical and electronic products, batteries, and accumulators (rechargeable batteries) must be taken to designated collection locations at the end of their working life. Do not dispose of these products as unsorted municipal waste. Dispose of them according to the laws in your area.



IC Requirements:

Licence-exempt radio apparatus

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Information

•DO NOT operate the radio without a proper antenna attached, as this may damage the radio and may also cause you to exceed RF exposure limits. A proper antenna is the antenna supplied with this radio by the manufacturer or an antenna specifically authorized by the manufacturer for use with this radio, and the antenna gain shall not exceed the specified gain by the manufacturer declared.

•DO NOT transmit for more than 50% of total radio use time, more than 50% of the time can cause RF exposure compliance requirements to be exceeded.

•During transmissions, your radio generates RF energy that can possibly cause interference with other devices or systems. To avoid such interference, turn off the radio in areas where signs are posted to do so.

•DO NOT operate the transmitter in areas that are sensitive to electromagnetic radiation such as hospitals, aircraft, and blasting sites.

•Portable Device, this transmitter may operate with the antenna(s) documented in this filing in Push-to-Talk and body-worn configurations. RF exposure compliance is limited to the specific belt-clip and accessory configurations as documented in this filing and the separation distance between user and the device or its antenna shall be at least 2.5 cm.

- Mobile Device, during operation, the separation distance between user and the antenna subjects to actual regulations, this separation distance will ensure that there is sufficient distance from a properly installed externally-mounted antenna to satisfy the RF exposure requirements.

- Occupational/Controlled Radio, this radio is designed for and classified as "Occupational/Controlled Use Only", meaning it must be used only during the course of employment by individuals aware of the hazards, and the ways to minimize such hazards; NOT intended for use in a General population/uncontrolled environment.

- General population/uncontrolled Radio, this radio is designed for and classified as "General population/uncontrolled Use".

RF Exposure Compliance and Control Guidelines and Operating Instructions

To control your exposure and ensure compliance with the occupational/controlled environment exposure limits, always adhere to the following procedures.

Guidelines:

- User awareness instructions should accompany the device when transferred to other users.

- Do not use this device if the operational requirements described herein are not met.

Operating Instructions:

- Transmit no more than the rated duty factor of 50% of the time. To Transmit (Talk), push the Push to Talk (PTT) button. To receive calls (listen), release the PTT button. Transmitting 50% of the time, or less, is important because the radio generates measurable RF energy exposure only when transmitting in terms of measuring for standards compliance.

- Transmit only when people outside the vehicle are at least the recommended minimum lateral distance away from a properly installed according to installation instructions, externally mounted antenna.

- When operating in front of the face, worn on the body, always place the radio in a Retevis approved clip, holder, holster, case, or body harness for this product.

Using approved body-worn accessories is important because the use of Non-Retevis approved accessories may result in exposure levels, which exceed the IEEE/ICNIRP RF exposure limits.

Hand-held Mode

- Hold the radio in a vertical position with the microphone (and other parts of the radio including the antenna) at least 2.5 cm (one inch) away from the nose or lips. The antenna should be kept away from the eyes. Keeping the radio at a proper distance is important as RF exposure decreases with increasing distance from the antenna.



Phone Mode

- When placing or receiving a phone call, hold your radio product as you would a wireless telephone. Speak directly into the microphone.

Electromagnetic Interference/Compatibility

NOTE: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed, or otherwise configured for electromagnetic compatibility

Avoid Choking Hazard



Small Parts. Not for children under 3 years.

Turn off your radio power in the following conditions:



WARNING

- Turn off your radio before removing (installing) a battery or accessory or when charging battery.
- Turn off your radio when you are in a potentially hazardous environments: Near electrical blasting caps, in a blasting area, in explosive atmospheres (flammable gas, dust particles, metallic powders, grain powders, etc.).
- Turn off your radio while taking on fuel or while parked at gasoline service stations.
- To avoid electromagnetic interference and/or compatibility conflicts
- Turn off your radio in any facility where posted notices instruct you to do so, hospitals or health care facilities (Pacemakers, Hearing Aids and Other Medical Devices) may be using equipment that is sensitive to external RF energy.
- Turn off your radio when on board an aircraft. Any use of a radio must be in accordance with applicable regulations per airline crew instructions.

Protect your hearing:



WARNING

- Use the lowest volume necessary to do your job.
 - Turn up the volume only if you are in noisy surroundings.
 - Turn down the volume before adding headset or earpiece.
 - Limit the amount of time you use headsets or earpieces at high volume.
 - When using the radio without a headset or earpiece, do not place the radio's speaker directly against your ear
 - Use careful with the earphone maybe possible excessive sound pressure from earphones and headphones can cause hearing loss
- Note:** Exposure to loud noises from any source for extended periods of time may temporarily or permanently affect your hearing. The louder the radio's volume, the less time is required before your hearing could be affected. Hearing damage from loud noise is sometimes undetectable at first and can have a cumulative effect.



Avoid Burns



WARNING

Antennas

- Do not use any portable radio that has a damaged antenna. If a damaged antenna comes into contact with the skin when the radio is in use, a minor burn can result.

Batteries (If appropriate)

- When the conductive material such as jewelry, keys or chains touch exposed terminals of the batteries, may complete an electrical circuit (short circuit the battery) and become hot to cause bodily injury such as burns. Exercise care in handling any battery, particularly when placing it inside a pocket, purse or other container with metal objects

Long transmission

•When the transceiver is used for long transmissions, the radiator and chassis will become hot.

Safety Operation



Forbid

•Do not use charger outdoors or in moist environments, use only in dry locations/conditions.

WARNING •Do not disassemble the charger, that may result in risk of electrical shock or fire.

•Do not operate the charger if it has been broken or damaged in any way.

•Do not place a portable radio in the area over an air bag or in the air bag deployment area. The radio may be propelled with great force and cause serious injury to occupants of the vehicle when the air bag inflates.

To reduce risk

•Pull by the plug rather than the cord when disconnecting the charger.

•Unplug the charger from the AC outlet before attempting any maintenance or cleaning.

•Contact Retevis for assistance regarding repairs and service.

•The adapter shall be installed near the equipment and shall be easily accessible

Approved Accessories



•Contact Retevis for assistance regarding repairs and service.

•The adapter shall be installed near the equipment and shall be easily accessible

WARNING •This radio meets the RF exposure guidelines when used with the Retevis accessories supplied or designated for the product. Use of other accessories may not ensure compliance with the RF exposure guidelines and may violate regulations.

•For a list of Retevis-approved accessories for your radio model, visit the following website: <http://www.Retevis.com>

Guarantee

Model Number: _____

Serial Number: _____

Purchasing Date: _____

Dealer: _____ Telephone: _____

User's Name: _____ Telephone: _____

Country: _____ Address: _____

Post Code: _____ Email: _____

Remarks:

- 1.This guarantee card should be kept by the user, no replacement if lost.
- 2.Most new products carry a two-year manufacturer's warranty from the date of purchase.

Further details, pls read <http://www.retevis.com/after-sale/>

- 3.The user can get warranty and after-sales service as below:

- Contact the seller where you buy.
- Products Repaired by Our Local Repair Center

- 4.For warranty service, you will need to provide a receipt proof of purchase from the actual seller for verification

Exclusions from Warranty Coverage:

- 1.To any product damaged by accident.
- 2.In the event of misuse or abuse of the product or as a result of unauthorized alterations or repairs.
- 3.If the serial number has been altered, defaced, or removed.



Shenzhen Retevis Technology Co.,Ltd.

7/F, 13-C, Zhonghaixin Science&Technology Park, No.12 Ganli

6th Road, Jihua Street, Longgang District, Shenzhen, China

Web: www.retevis.com

E-mail: kam@retevis.com

Facebook: facebook.com/retevis



MADE IN CHINA