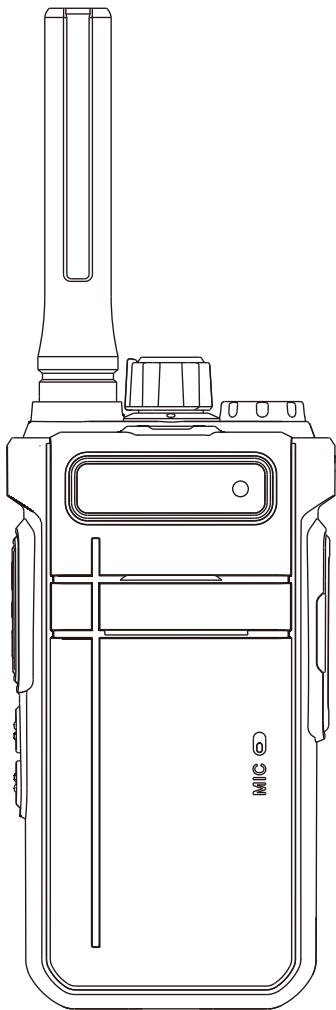


RETEVIS

(US)

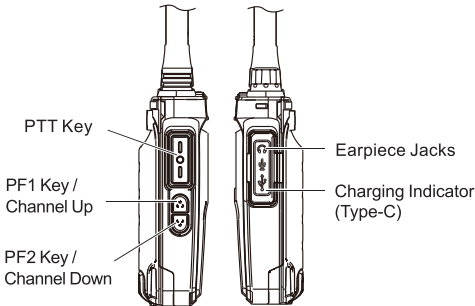
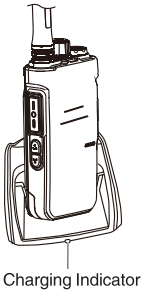
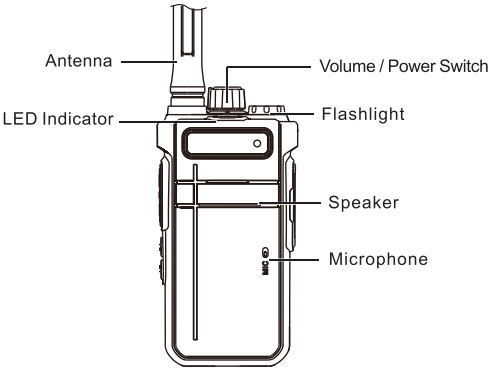


RB37
Bluetooth
Two Way Radio
USER'S MANUAL

Accessories list

Enclosed Accessories	Quantity
Transceiver (With type C charging port)	1
Li-lion Battery 3.7V	1
Charger	1
Belt clip	1
User' s Manual	1
Hand Strap	1
Type-C charging line	1
Bluetooth earphone	1

Getting start



Charging Precautions

Put the transceiver into charger, in this case transceiver indicator light is red means charging. After charger full, the indicator is green. (As shown on the right)

Basic Operations and Function Description

Power ON / OFF

Rotate Volume Switch clockwise until a "Click" sound is heard, that means radio power is on.
Rotate Volume Switch anti-clockwise until a "Click" sound is heard, that means radio power is off.

Communication

Press PTT key to transmit, the indicator turns red, talk to the microphone at the moment, the other side will hear your speaking message. Release PTT key after finishing transmitting and start to receive the other side speaking message, when receiving the other side message the indicator light is green at the same time.

Volume Increase / Decrease

Rotate Volume Switch clockwise to increase the volume, rotate Volume Switch anti-clockwise to decrease the volume.

Channel Adjustment

Press PF1 / Channel Increase key, channel will increase in turns, press PF2 / Channel Decrease key, channel will decrease in turns.

Low Battery Voltage Warning

When you hear a sound "Please charge battery" while the indicator is flashing red light, it means battery voltage is lower than working voltage, please charging radio.

Monitor

Press the Identify key which stores Monitor function for 2 seconds, Monitor function start. Release the key to turn off the Monitor function.

Flashlight Starts

Press the Identify key which stores Flashlight function for 2 seconds, Flashlight function is on, and repeat this operation to turn off flashlight.

Alarm Function Starts

Press the Identify key which stores Alarm function for 2 seconds, Alarm function is starts, and press the PTT key to turn off.

VOX Function

1. Press and hold the PF1 and PF2 buttons at the same time to turn on the radio, and after 2 seconds, you will hear three beeps to enter the VOX function
2. After entering the VOX Function, short press the PF1 key to increasing the VOX level, and short press the PF2 key to decrease the VOX level, there will have a voice prompt "VOX1...VOX9 / VOX OFF", and select the right level and press the PTT key to save and exit.
3. The higher the VOX level, the more sensitive it is.

Note:

1. Every time you enter the VOX function, it is set from VOX1.
2. Press and hold the PF1 button to enter/exit the Bluetooth mode. At this time, the VOX cannot be transmitted through the microphone of the walkie-talkie

VOX Delay Function

Keep pressing PF1/PF2 the side key function definition key which stores VOX delay function for 2 second to turn on the VOX delay. Repeat operation to adjust the VOX delay time. The higher the level, the longer the delay time, and turn off the VOX with a "Beep".

Key Locks

Press the Identify key which stores Channel-Lock function for 2 seconds, the radio will give a "Beep" sound to indicator that Channel-Lock function starts, and channel adjustment is unavailable now. Repeat this operation to turn off channel lock function.

Scan Starts

Press the Identify key which stores Scan function for 2 second, scan function is on, and repeat this operation to turn off scan.

Wireless copy

1. Press (no loose) the PF2 key of the receiver radio, and meanwhile turn on the radio which will accept data, it must keep press the PF2 key for 1 second, When see the green light flashing and hear "Beep" 3 times, the radio go into wireless copy receiving mode

2. Then press (no loose) the PF1 key of and meanwhile turn on the other radio which is going to transmit data, and must press the PF2 key for 1 seconds, When see the red light flashing and hear "Beep" 3 times, the radio go into wireless copy replication mode.

- Press the PTT key of the transmitter, and the red light flashes to transmit data. Restart the walkie talkie and the radio will automatically exit the mode.

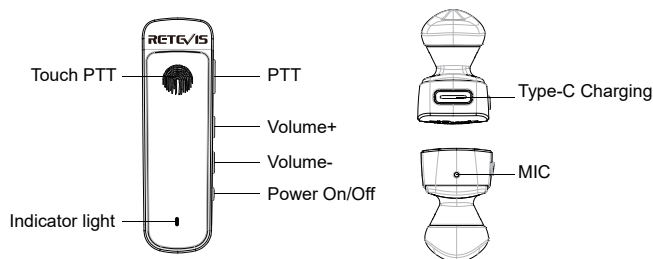
- The red light and green light of the receiver flashes crosswise to indicate that the data is being received at this time, and the power will restart after the radio receives the data.

Note: The wireless copy frequency and ID code of the transmitter and receiver must be the same to transmit data. The wireless copy frequency and ID code can be changed by programming software.

CTCSS/DCS

User can set CTCSS/DCS signaling on the transceiver channel by software. Only when receiving same CTCSS/DCS signaling from other transceiver, the squelch will open. If same channels but with different CTCSS/DCS signaling for calling, then squelch will not open, only green light is on.

Bluetooth Switch



1. On/off button: long press for 1 second to turn it on, and long press for 3 seconds to turn it off;

2. + key: volume +;

3. - key: volume -;

4. Button PTT:

A. When connecting with the walkie-talkie, short press to transmit/cancel the transmission, or long-press to transmit and release to cancel transmission;

B. When connected to the mobile phone, short press the PTT button to play/pause, answer/hang up, and double-click the PTT button to have a call;

5. Touch PTT: The walkie-talkie transmits when touched, and stops transmitting after releasing;

6. Connect a new device: In power off, Press and hold the on/off button for 5 seconds to enter the pairing mode;

7. Clear the connection memory: Press the PTT key 4 times in the power-on state and hear a "beep" to clear the Bluetooth connection memory. At this time, you need Bluetooth re-pairing.

8. Bluetooth headset indicator status:

Power on: blue light on;

Bluetooth has not connected: the blue light flashes quickly;

Bluetooth is connected: the blue light flashes once every 5 seconds (if the VOX is turned on, the red light is always on after connecting to Bluetooth);

Bluetooth pairing: red and blue flash alternately;

During a call: the red light is always on;

Low battery: the red light flashes once every 5 seconds;

Power off: the red light flashes 3 times;

Charging: the red light is always on;

Fully charged: the red light is off.

Walkie talkie bluetooth mode

1. Press and hold the PF1 button for 2 seconds, When you hear a Beep sound means the Bluetooth function is on, and the white light flashes at the same time, then press and hold for 2 seconds to hear the "Beep" sound twice to turn off the Bluetooth function, and the white light turns off at the same time;
2. The status of the walkie-talkie indicator light: the white light flashes once every 5 seconds in the connection state, and the white light flashes 2 times every 5 seconds in the disconnected state.

Pairing the walkie-talkie with a Bluetooth headset

A. When leaving the factory, the walkie-talkie and the Bluetooth headset have been paired by default(Walkie talkies enter into Bluetooth mode, and the Bluetooth headset will automatically connect after it is turned on).

- B. When needs to re-pairing, or paired with a new Bluetooth headset, refer to the following steps:
- 1) Walkie-talkie: When powered off, press and hold the PTT key + PF2 key at the same time, then turn the volume knob to turn it on, the green light flashes 3 times quickly and you hear "beep" 3 times, when the white light flashes quickly, you may release the button, the walkie-talkie enters the Bluetooth pairing mode;
 - 2) Bluetooth headset: When powered off, Press and hold the on/off button for 5 seconds, the red and blue lights will flash alternately, and enter the pairing mode;
 - 3) Only when the walkie-talkie and the Bluetooth headset are in pairing mode can they be paired and connected. When the pairing is successful, the white light of the walkie-talkie will flash once every 5 seconds, and the blue light of the Bluetooth headset will flash once every 5 seconds.

CTCSS (50 Numbers)

67.0	69.3	71.9	74.4	77.0	79.7	82.5	85.4	88.5	91.5
94.8	97.4	100.0	103.5	107.2	110.9	114.8	118.8	123.0	127.3
131.8	136.5	141.3	146.2	151.4	156.7	159.8	162.2	165.5	167.9
171.3	173.8	177.3	179.9	183.5	186.2	189.9	192.8	196.6	199.5
203.5	206.5	210.7	218.1	225.7	229.1	233.6	241.8	250.3	254.1

DCS (232)

D017N	D023N	D025N	D026N	D031N	D032N	D036N	D043N	D047N	D050N
D051N	D053N	D054N	D055N	D065N	D071N	D072N	D073N	D074N	D114N
D115N	D116N	D122N	D125N	D131N	D132N	D134N	D135N	D143N	D145N
D152N	D155N	D156N	D162N	D165N	D172N	D174N	D205N	D212N	D217N
D223N	D225N	D226N	D243N	D244N	D245N	D246N	D251N	D252N	D254N
D255N	D261N	D263N	D265N	D266N	D271N	D274N	D305N	D306N	D311N
D315N	D325N	D331N	D332N	D343N	D345N	D346N	D351N	D356N	D364N
D365N	D371N	D411N	D412N	D413N	D423N	D425N	D431N	D432N	D445N
D446N	D452N	D454N	D455N	D462N	D464N	D465N	D466N	D503N	D506N
D516N	D523N	D526N	D532N	D534N	D546N	D565N	D606N	D612N	D624N
D627N	D631N	D632N	D645N	D654N	D662N	D664N	D703N	D712N	D723N
D731N	D732N	D734N	D743N	D754N	D765N				

D017I	D023I	D025I	D026I	D031I	D032I	D036I	D043I	D047I	D050I
D051I	D053I	D054I	D055I	D065I	D071I	D072I	D073I	D074I	D114I
D115I	D116I	D122I	D125I	D131I	D132I	D134I	D135I	D143I	D145I
D152I	D155I	D156I	D162I	D165I	D172I	D174I	D205I	D212I	D217I
D223I	D225I	D226I	D243I	D244I	D245I	D246I	D251I	D252I	D254I
D255I	D261I	D263I	D265I	D266I	D271I	D274I	D305I	D306I	D311I
D315I	D325I	D331I	D332I	D343I	D345I	D346I	D351I	D356I	D364I
D365I	D371I	D411I	D412I	D413I	D423I	D425I	D431I	D432I	D445I
D446I	D452I	D454I	D455I	D462I	D464I	D465I	D466I	D503I	D506I
D516I	D523I	D526I	D532I	D534I	D546I	D565I	D606I	D612I	D624I
D627I	D631I	D632I	D645I	D654I	D662I	D664I	D703I	D712I	D723I
D731I	D732I	D734I	D743I	D754I	D765I				

Technical Specifications

Frequency Range	FRS
Memory Channel	22
Audio Distortion	< 5%
Frequency Stability	±2.5ppm
Maximum Frequency Deviation	≤5KHz/≤2.5KHz
Remanent Radiation	≤7uW
Modulation Mode	1 6KφF3E/ 11KφF3E
Reference Sensitivity	≤0.25uV/≤0.3uV
Noise-free Sensitivity	≤0.2uV/≤0.25uV
Adjacent Channel Selectivity	≥65dB
Spurious Response Rejection	≥55dB
Inter-Modulation	≥60dB
Electric Current	≤1.3A
Operating Voltage	3.7V DC
Operating Temperature	-10°C~+50°C

Serial number	Frequency	Sub audio	Power
1	462.5625	67.0	2W
2	462.5875	118.8	2W
3	462.6125	127.3	2W
4	462.6375	131.8	2W
5	462.6625	136.5	2W
6	462.6875	141.3	2W
7	462.7125	146.2	2W
8	467.5625	D243N	0.5W
9	467.5875	D032N	0.5W
10	467.6125	D047N	0.5W
11	467.6375	D051N	0.5W
12	467.6625	D053N	0.5W
13	467.6875	D065N	0.5W
14	467.7125	D116N	0.5W
15	462.5500	123.0	2W
16	462.5750	D7431	2W
17	462.6000	D3321	2W
18	462.6250	127.3	2W
19	462.6500	D2431	2W
20	462.6750	D606N	2W
21	462.7000	D7311	2W
22	462.7250	136.5	2W

RF ENERGY EXPOSURE AND PRODUCT SAFETY GUIDE FOR PORTABLE TWO-WAY RADIOS



ATTENTION!

Before using this radio, read this guide which contains important operating instructions for safe usage and rf energy awareness and control for compliance with applicable standards and regulations.

- User instructions should accompany the device when transferred to other users.
 - Do not use this device if the operational requirements described herein are not met.
- This two-way radio uses electromagnetic energy in the radio frequency (RF) spectrum to provide communications between two or more users over a distance. RF energy, which when used improperly, can cause biological damage.

All Retevis two-way radios are designed, manufactured, and tested to ensure they meet government-established RF exposure levels. In addition, manufacturers also recommend specific operating instructions to users of two-way radios. These instructions are important because they inform users of RF energy exposure and provide simple procedures on how to control it.

Please refer to the following websites for more information on what RF energy exposure is and how to control your exposure to assure compliance with established RF exposure limits: <http://www.who.int/en/>

When two-way radios are used as a consequence of employment, the Local Government Regulations requires users to be fully aware of and able to control their exposure to meet occupational requirements. Exposure awareness can be facilitated by the use of a product label directing users to specific user awareness information. Your Retevis two-way radio has a RF Exposure Product Label. Also, your Retevis user manual, or separate safety booklet includes information and operating instructions required to control your RF exposure and to satisfy compliance requirements.

Radio License(only applicable to licensed radio)

Governments keep the radios in classification, business two-way radios operate on radio frequencies that are regulated by the local radio management departments (FCC, ISSED, OFCOM, ANFR, BFTK, Bundesnetzagentur...). To transmit on these frequencies, you are required to have a license issued by them. The detailed classification and the use of your two radios, please contact the local government radio management departments.

Use of this radio outside the country where it was intended to be distributed is subject to government regulations and may be prohibited.

Unauthorized modification and adjustment

Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority granted by the local government radio management departments to operate this radio and should not be made. To comply with the corresponding requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services.

Replacement of any transmitter component (crystal, semiconductor, etc.) not authorized by the local government radio management departments equipment authorization for this radio could violate the rules.

FCC Requirements:

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference. (Licensed radios are applicable);

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (Other devices are applicable)

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

(Only Applicable to GMRS radio station):

A valid individual license is required to operate a GMRS station. To obtain an individual license, an applicant must be eligible and follow the applicable rules and procedures established by FCC. The applicant must pay the required application and regulatory fees. Each individual license in the GMRS will normally have a term of ten years from the date of grant or renewal, and may be renewed pursuant to the procedures of FCC. To obtain a GMRS operator license, you need FCC Form 605 & 159, we suggest visiting the FCC website at <https://www.fcc.gov/wireless/support/fcc-form-605>, which includes necessary instructions. More questions about the license application, please contact the FCC at 1-888-225-5322 or go to the FCC's website: <http://www.fcc.gov>.

According to FCC rules, any individual who holds an individual license may allow his or her immediate family members to operate his or her GMRS station or stations. Immediate family members are the licensee's spouse, children, grandchildren, stepchildren, parents, grandparents, stepparents, brothers, sisters, aunts, uncles, nieces, nephews, and in-laws.



•(Only applicable to industrial environment)This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

•(Only applicable to home)This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CE Requirements:

•(Simple EU declaration of conformity) Shenzhen Retevis Technology Co., Ltd. declares that the radio equipment type is in compliance with the essential requirements and other relevant provisions of RED Directive 2014/53/EU and the ROHS Directive 2011/65/EU and the WEEE Directive 2012/19/EU; the full text of the EU declaration of conformity is available at the following internet address: www.retevis.com.



•Restriction Information

This product can be used in EU countries and regions, including: Belgium (BE), Bulgaria (BG), Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia (EE), Ireland (IE), Greece (EL), Spain (ES), France (FR), Croatia (HR), Italy (IT), Cyprus (CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SI), Slovakia (SK), Finland (FI), Sweden (SE) and United Kingdom (UK).

For the warning information of the frequency restriction, please refer to the package.

•Disposal

The crossed-out wheeled-bin symbol on your product, literature, or packaging reminds you that in the European Union, all electrical and electronic products, batteries, and accumulators (rechargeable batteries) must be taken to designated collection locations at the end of their working life. Do not dispose of these products as unsorted municipal waste. Dispose of them according to the laws in your area.



IC Requirements:

Licence-exempt radio apparatus

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Compliance and Control Guidelines and Operating Instructions

•Occupational/Controlled Radio, this radio is designed for and classified as "Occupational/Controlled Use Only", meaning it must be used only during the course of employment by individuals aware of the hazards, and the ways to minimize such hazards; NOT intended for use in a General population/uncontrolled environment.

•General population/uncontrolled Radio, this radio is designed for and classified as "General population/uncontrolled Use".

To control your exposure and ensure compliance with the occupational/controlled environment exposure limits, always adhere to the following procedures. When operating in front of the face, worn on the body, always place the radio in a Retevis approved clip, holder, holster, case, or body harness for this product. Using approved body-worn accessories is important because the use of Non-Retevis approved accessories may result in exposure levels, which exceed the IEEE/ICNIRP RF exposure limits.

Transmit no more than the rated duty factor of 50% of the time. To Transmit (Talk), push the Push to Talk (PTT) button. To receive calls (listen), release the PTT button. Transmitting necessary information or less, is important because the radio generates measurable RF energy exposure only when transmitting in terms of measuring for standards compliance.

- DO NOT operate the radio without a proper antenna attached, as this may damage the radio and may also cause you to exceed RF exposure limits. A proper antenna is the antenna supplied with this radio by the manufacturer or an antenna specifically authorized by the manufacturer for use with this radio, and the antenna gain shall not exceed the specified gain by the manufacturer declared.
- DO NOT transmit for more than 50% of total radio use time, more than 50% of the time can cause RF exposure compliance requirements to be exceeded.
- During transmissions, your radio generates RF energy that can possibly cause interference with other devices or systems. To avoid such interference, turn off the radio in areas where signs are posted to do so.
- DO NOT operate the transmitter in areas that are sensitive to electromagnetic radiation such as hospitals, aircraft, and blasting sites.
- Portable Device, this transmitter may operate with the antenna(s) documented in this filing in Push-to-Talk and body-worn configurations. RF exposure compliance is limited to the specific belt-clip and accessory configurations as documented in this filing and the separation distance between head and the device or its antenna shall be at least 2.5 cm.
- Mobile Device, during operation, the separation distance between user and the antenna subjects to actual regulations, this separation distance will ensure that there is sufficient distance from a properly installed externally-mounted antenna to satisfy the RF exposure requirements. Transmit only when people outside the vehicle are at least the recommended minimum lateral distance away from a properly installed according to installation instructions, externally mounted antenna.

Hand-held Mode(if applicable)

- Hold the radio in a vertical position with the microphone (and other parts of the radio including the antenna) at least 2.5 cm (one inch) away from the nose or lips. The antenna should be kept away from the eyes. Keeping the radio at a proper distance is important as RF exposure decreases with increasing distance from the antenna.



Phone Mode(if applicable)

- When placing or receiving a phone call, hold your radio product as you would a wireless telephone. Speak directly into the microphone. Do not use the equipment when you are driving

Electromagnetic Interference/Compatibility

NOTE: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed, or otherwise configured for electromagnetic compatibility.

Avoid Choking Hazard



Small Parts. Not for children under 3 years.

Turn off your radio power in the following conditions:



WARNING

- Turn off your radio before removing (installing) a battery or accessory or when charging battery.
- Turn off your radio when you are in a potentially hazardous environments: Near electrical blasting caps, in a blasting area, in explosive atmospheres (inflammable gas, dust particles, metallic powders, grain powders, etc.).
- Turn off your radio while taking on fuel or while parked at gasoline service stations.
- To avoid electromagnetic interference and/or compatibility conflicts
- Turn off your radio in any facility where posted notices instruct you to do so, hospitals or health care facilities (Pacemakers, Hearing Aids and Other Medical Devices) may be using equipment that is sensitive to external RF energy.
- Turn off your radio when on board an aircraft. Any use of a radio must be in accordance with applicable regulations per airline crew instructions.

Protect your hearing:



WARNING

- Use the lowest volume necessary to do your job.
- Turn up the volume only if you are in noisy surroundings.
- Turn down the volume before adding headset or earpiece.
- Limit the amount of time you use headsets or earpieces at high volume.
- When using the radio without a headset or earpiece, do not place the radio's speaker directly against your ear
- Use careful with the earphone maybe possible excessive sound pressure from earphones and headphones can cause hearing loss

Note: Exposure to loud noises from any source for extended periods of time may temporarily or permanently affect your hearing. The louder the radio's volume, the less time is required before your hearing could be affected. Hearing damage from loud noise is sometimes undetectable at first and can have a cumulative effect.



Avoid Burns



WARNING

Antennas

- Do not use any portable radio that has a damaged antenna. If a damaged antenna comes into contact with the skin when the radio is in use, a minor burn can result.

Batteries (If appropriate)

- When the conductive material such as jewelry, keys or chains touch exposed terminals of the batteries, may complete an electrical circuit (short circuit the battery) and become hot to cause bodily injury such as burns. Exercise care in handling any battery, particularly when placing it inside a pocket, purse or other container with metal objects.
- BATTERY WARNING: KEEP OUT OF REACH OF CHILDREN**
- Store spare batteries securely.
- If the battery compartment (if applicable) does not close securely, stop using the product and keep it away from children.
- If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- Dispose of used batteries immediately and safely.

Long transmission

- When the transceiver is used for long transmissions, the radiator and chassis will become hot.

Safety Operation



WARNING

Forbid

- Do not use charger outdoors or in moist environments, use only in dry locations/conditions.
- Do not disassemble the charger, that may result in risk of electrical shock or fire.
- Do not operate the charger if it has been broken or damaged in any way.
- Do not place a portable radio in the area over an air bag or in the air bag deployment area. The radio may be propelled with great force and cause serious injury to occupants of the vehicle when the air bag inflates.

To reduce risk

- Pull by the plug rather than the cord when disconnecting the charger.
- Unplug the charger from the AC outlet before attempting any maintenance or cleaning.
- Contact Retevis for assistance regarding repairs and service.
- The adapter shall be installed near the equipment and shall be easily accessible

Approved Accessories



WARNING

- Contact Retevis for assistance regarding repairs and service.
- The adapter shall be installed near the equipment and shall be easily accessible
- This radio meets the RF exposure guidelines when used with the Retevis accessories supplied or designated for the product. Use of other accessories may not ensure compliance with the RF exposure guidelines and may violate regulations.
- For a list of Retevis-approved accessories for your radio model, visit the following website: <http://www.Retevis.com>

For downloading further resources:

Brochures, Software/Firmware, Manual etc, Pls contact your direct reseller first OR go to website retevis.com and check "support" in the each product link to download it.

Guarantee

Model Number: _____

Serial Number: _____

Purchasing Date: _____

Dealer: _____ Telephone: _____

User's Name: _____ Telephone: _____

Country: _____ Address: _____

Post Code: _____ Email: _____

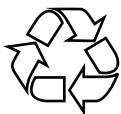
Remarks:

1. This guarantee card should be kept by the user, no replacement if lost.
2. Most new products carry a two-year manufacturer's warranty from the date of purchase.
Further details, pls read <http://www.retevis.com/after-sale/>
3. The user can get warranty and after-sales service as below:
☒ Contact the seller where you buy.
☒ Products Repaired by Our Local Repair Center
4. For warranty service, you will need to provide a receipt proof of purchase from the actual seller for verification

Exclusions from Warranty Coverage:

1. To any product damaged by accident.
2. In the event of misuse or abuse of the product or as a result of unauthorized alterations or repairs.
3. If the serial number has been altered, defaced, or removed.





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CE FCC RoHS



Shenzhen Retevis Technology Co.,Ltd.

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